

## Marketing with Direct Mail Checklist





CATEGORY	TIP	DONE?
Use the Right Mailing List	Current customer list PAM (Partially Addressed Mailing) Door Drop	
Include an Offer	Voucher or special discounts  Ensure offer is better or on par with email/online offers	
Create a Sense of Urgency	Time-sensitive deals (e.g. midweek sales, weekend specials)  Special events like Spring sales	
Include a Clear Call to Action	Explicit instructions (e.g. "Bring in this postcard for 40% off")  Highlight benefits for the customer	
Don't Forget the Basics	Business name Address (consider adding a small map) Phone number Website URL Business hours	
Track Responses	Offer incentives for bringing the mail piece to the store  Monitor and analyse responses for future campaigns	
Personalise Your Message	Use recipient's name Reflect purchase history or personal interests Special holiday greetings	
Use themed Designs and Quality Materials	Incorporate themed designs Use quality materials and textures Consider embossing or foiling	
Share a Company Story or Anecdote	Share a company milestone or memory from the year	
Provide Value Beyond Sales	Highlight customer contributions or stories Include small freebies Offer branded items for the upcoming year	